

# ClarityNET®

## Human Resources Courses Available

*Titles in red are available in both French and English.*

40 Hours: Invest in Yourself	Documenting Discipline: Manufacturing / Industrial Version	Leadership: Reach for the Stars
A Clear Picture: Harassment in the Public Sector	Drop by Drop	Leakproof: 8 Privacy Principles
Attitude: A Little Thing That Makes a Big Difference	Ethics: The L.O.G.I.C. of Right	Legal and Effective Interviewing
Avoiding Litigation Landmines: A Survival Guide For Managers	Everest: Creating Greatness	Legal and Effective Interviewing II: The Right Questions
Business Ethics & FCPA	Everything You Always Wanted to Know About Management	Legal and Effective Performance Appraisals
Care and Candor: Making Performance Appraisals Work	Finding the Up in Upheaval	LEGAL PERIL: 8 Management Pitfalls to Avoid
Clown	Harassment Is... Government Version	Life Meets Work: Overcoming Stress, Fear & Anxiety
Code of Conduct	Harassment Is... Healthcare Version	Listening & Addressing Resistance
Communication Breakdown	<b>Harassment Is... Office Version</b>	Looking Forward: Your Performance Appraisal
Communication Cornerstones: Building Trust	Harassment Is... Retail Version	Love 'Em or Lose 'Em – Employee Retention
Communication Nightmares	Harassment Is... Hospitality Version	Managing People Through Change
Conflict Resolution: A Win-Win Approach	Harassment Is... Industrial Version	Motivation: Igniting Exceptional Performance
Conflicts of Interest, Gifts and Gratuities	Harassment: The Real Scene	No Privacy: Legal Issues in E-Mail
Cultural Competency, Part II	Harassment Training for Supervisors	Not Just Another Meeting
Customer Service – But I Don't Have Customers	HR Case Files with Catherine Crier: FMLA	Office Politics: Not Necessarily the Truth
Customer Service - Difficult Customer ALERT	HR Case Files with Catherine Crier: The ADA	Quality Service in the Public Sector
Customer Service - Telephone Courtesy	Insider Training	Quality Supervision for Industry
Customer Service - The Royal Treatment	Interviewing for Industry	Recognizing Alcohol and Drug Abuse for Employees
Customer Service: Just Incredible	Interviewing: More Than a Gut Feeling	Recognizing Alcohol and Drug Abuse for Managers
Customer Service: Who Cares?	It's About Respect: Recognizing Harassment in a Diverse Workplace	
Determine & Reach Key Decision Makers	Just in Time Information: Conflict Management	
Discrimination and Legal Issues	Just in Time Information: Performance Management	
Diversity in the Real World	Just in Time Information: Personal Issues	
Diversity: Food for Thought		
Diversity: The Real Scene		
Documenting Discipline II		

**Call 800-267-7482 to schedule a free evaluation of the Coastal elearning system.**

**Red Flags Rule: Preventing Identity Theft for Compliance Managers**

**Red Flags Rule: Preventing Identity Theft**

**Relationship Strategies Part 1: Understand and Identify**

**Relationship Strategies Part 2: Adapt**

**Sexual Harassment: A Manager's Guide**

**Sexual Harassment: Hr Case Files With Catherine Crier**

**Sexual Harassment: New Perspectives - White Collar**

**Sexual Harassment: New Perspectives - Blue Collar**

**Sexual Harassment: You Make the Call**

**Solving Conflict: For Managers, Supervisors, and Team Leaders**

**Stress: You are in Control**

**Supervisory Skills**

**Taking the Step to Supervisor**

**Team Nightmares: Solutions to Your Top Team Problems**

**Team Player**

**Teamwork**

**Telephone Courtesy Pays Off II**

**The Accounting Game**

**The Diversity Advantage: Food for Thought**

**The Goal: The How-To Version**

**The Sid Story**

**The Straight Scoop on E-mail**

**Time Management**

**Verify Decision Maker**

**We Need to Talk: Coaching Employees**

**We've Got to Stop Meeting Like This**

**Why Didn't I Think of That? II**

**Workplace Violence**

**Workplace Violence: First Line of Defense**

**Workplace Violence: The Calm Before the Storm**

**You Be the Judge II**

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